



# CUSTOMER REGISTRATION FORM

## Personal Details

Full Name: \_\_\_\_\_

Mobile: \_\_\_\_\_

E-mail: \_\_\_\_\_

Residential Address: \_\_\_\_\_

Office Address: \_\_\_\_\_

## Subscription Plan

Standard	Monthly	<input type="checkbox"/>	Quarterly	<input type="checkbox"/>	Yearly	<input type="checkbox"/>
Standard Plus	Monthly	<input checked="" type="checkbox"/>	Quarterly	<input type="checkbox"/>	Yearly	<input type="checkbox"/>
Premium	Monthly	<input type="checkbox"/>	Quarterly	<input type="checkbox"/>	Yearly	<input type="checkbox"/>
Premium Plus	Monthly	<input checked="" type="checkbox"/>	Quarterly	<input type="checkbox"/>	Yearly	<input type="checkbox"/>

## CCTV Details

Num of CCTV: \_\_\_\_\_ Type of CCTV: \_\_\_\_\_

Make & Model No. of DVR/NVR: \_\_\_\_\_ Static IP / URL: \_\_\_\_\_

Port No: \_\_\_\_\_ User ID: \_\_\_\_\_ Password: \_\_\_\_\_

Any special activity or event to be monitored: \_\_\_\_\_

## Payment Details

Payment Mode : Cash / Cheque/ DD / Credit Card: \_\_\_\_\_ Card Type: Master / Visa Amex: \_\_\_\_\_

Cheque No. / ECS No. / Transaction No. \_\_\_\_\_ Amount: \_\_\_\_\_

Bank: \_\_\_\_\_ Branch: \_\_\_\_\_

## Emergency Contact Persons

(Who Can Reach On Site As Quickly As Possible.)

Contact Person 1 \_\_\_\_\_ Phone 1 \_\_\_\_\_

Contact Person 2 \_\_\_\_\_ Phone 2 \_\_\_\_\_

Contact Person 3 \_\_\_\_\_ Phone 3 \_\_\_\_\_

## Government Agencies Numbers

Police Station. \_\_\_\_\_ Fire Station. \_\_\_\_\_ Hospital \_\_\_\_\_

I acknowledge that all the information provided above by me is true, to best of my knowledge and I shall be responsible for any misleading or incorrect information.

I \_\_\_\_\_ Emp/Channel Id: \_\_\_\_\_ Have Received

Form Mr. / Mrs: \_\_\_\_\_ Cheque No: \_\_\_\_\_ With Thanks

Date

Signature

# Terms and Conditions

1. Taxes extra applicable
2. Provide any 1 Photo ID Proof with Address :- Passport, Voter's ID Card, Aadhar Card, Driving Licence & two passport size photo
3. 24X7 availability of broadband connectivity with minimum upload speed, 100Kbps/Camera is required.
4. Port forwarding must be supported by the respective ISP who's broadband connection is being used at the client's premises.
5. We do not take responsibility for the services provided by Law Enforcement dept
6. In case site visit is required, Rs. 500 will be charged extra for tech support (non refundable)
7. The extent of mix of security and other value added services offered have been explained to the Client and the Client has understood the same.
8. That any additional gadgets, software, equipments not covered under the security service package will have to be purchased separately by the customer
9. The entire process of activating and connecting the system shall be completed by the Company within a period of not more than 7 (seven) days, subject to site readiness and no dependencies from Client.
10. The internet / telephone line connectivity required for the functioning of the Systems at designated Client's location shall be the responsibility of the Client and charges for the same shall be borne by the Client.
11. The Company shall in no way be responsible for any failure / disruption of the router, data card, internet connectivity, operation of telephone line or other communication device connected to the service but company will update the client if any related challenge happens.
12. That the designated premises is \*owned by / taken on rent / hired by the Client (\*strike out whichever is not applicable) and the Client is in physical, legal possession of the said designated premises.
13. At any time during the tenure of this Agreement, if the Company becomes aware that the declaration given by the Client regarding designated premises was incorrect, the Company shall have right to terminate this Agreement immediately by giving written notice to the Client to this effect and remove the system from the designated premises of the Client. In such an eventuality, the Company shall have an unfettered right to forfeit all amount paid by the Client.
14. The Company shall not be responsible for performance of the gadget, software, equipment if it is misused and / or damaged by the Client and / or stolen at the designated premises.
15. The Company does not guarantee that any theft, intrusion, burglary, break-in, etc. shall 100% not happen.
16. The Company does not represent that the service it offers and the gadgets, software, equipments it provides may not be compromised or circumvented, and that the service / equipment will prevent any personal injury or property loss by intrusion, burglary, fire or otherwise; or that the service / equipment in all cases provide adequate warning or protection. The Client understands that a properly installed, operated and maintained electronic security system, surveillance and other relevant services may only reduce the risk of intrusion, burglary, fire or other events; which may occur without such systems, surveillance and such other services, but they are not insurance or a guarantee that such events will not occur or that there will be no personal injury or property loss as a result.
17. The company will not be liable for any damage or personal injury or property loss by intrusion, burglary or fire.
18. When the performance of the Security Services becomes impossible due to but without limitation to strikes, lockouts, natural disaster, civil disturbance, any acts of God, failure of telephone / communication lines, power failure, or other causes beyond the reasonable control of the Company, or other force majeure events; the Company may suspend the performance of the security services until such situations cease to exist and the Company may at its absolute discretion agree to reduce the usage charges by such amount as the Company shall decide, or compensate the affected Client by extending the service period suitably.
19. To authorize the company to access the premises remotely through the Digital Video Recorder and view the premises as and when the company deems it is necessary or during a security alert.
20. This Agreement shall be valid for a period of 12 months from the date of commissioning of the respective designated premises, barring termination. Services will be given to the client only when the payment of the respective period has been done in advance by the client on or before the due date.
21. If the payment has to be done by ECS/Auto Debi from bank\credit card then client must ensure that his account is adequately funded on the respective date of withdrawal
22. Repair/Replacement of the products is given only when the respective service is opted by the client.
23. The Company and the Client hereby agree that each shall not divulge to third parties any confidential information about the other Party which will become known to it during the course of the performance of this Agreement.
24. This Agreement shall be governed by the laws of India. It is agreed by and between the Parties that the Courts in New Delhi shall have the exclusive jurisdiction with regard to any matter, claim or dispute arising out of or in any way relating to this Agreement.
25. Each notice, demand or other communication given or made under this Agreement shall be in writing and delivered or sent to the relevant Party at its registered address.
26. Any notice, demand or other communication so addressed to the relevant Party shall be deemed to have been delivered (a) if delivered in person or by messenger, when proof of delivery is obtained by the delivering Party; (b) if sent by post within the same country, on the fifth day following posting, and if sent by post to another country, on the tenth day following posting; and © if given or made by fax, upon dispatch and the receipt of a transmission report confirming dispatch.

I have read and understood all of the above the terms & conditions carefully.

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**Signature**